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Cate Hegstrom

5457 S Harvest St. Gilbert, AZ 85297 Tel: 480-988-7370 Fax: 480-840-3627

Email: chegstrom@lga.att.com

VIA ELECTRONIC MAIL

October 20, 2006

Mr. Charles Terreni Chief Clerk and Administrator Saluda Building Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210

In regards to: Quarterly Service Quality Report

Dear Mr. Terreni:

Enclosed for filing is AT&T Communications of the Southern States, LLC Service Quality Results for Third Quarter 2006.

If you should have any questions, please contact me at 480-988-7370.

Sincerely,

Cate Hegstrom

RECEIVED

Copy to: Ms. Sonia Daniels

Mr. Steve Melo

OCT 2 3 2006

Enclosures

PSC SC MAIL / DMS

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

COMPANY NAME AT&T Communications of the Southern States, LLC QUARTER / YEAR Third Quarter 2006

| Month: | July | August | Sept |
|---|--------|--------|--------|
| Number of Customer Access Lines | 31,766 | 31,298 | 30,854 |
| Trouble Reports / Access Line (%) | 0.7% | 1.1% | 0.9% |
| Customer Out of Service Clearing Times (%)1 | 77.3% | 78.9% | 73.0% |
| New Installs Completed w/in 5 Days (%) | 99.8% | 99.3% | 100.0% |
| Commitments Fulfilled (%) | 99.8% | 99.3% | 100.0% |

Comments / Explanations:

1) AT&T Residence Service is provided via UNE-P, and thus, largely beyond the control of AT&T.

Person Making Report / Contact Information: Cate Hegstrom / 480-988-7370

PROPRIETARY